

Brooklyn College Student Experience Survey 2016

Brooklyn College Office of Institutional
Research and Data Science

Executive Summary

The 2016 Student Experience Survey was administered to all undergraduates enrolled in a degree/certificate program in Spring 2016 who were age 18 or older. 12,586 students were asked to complete a survey. 713, or 5.7%, responded. Below is a summary of findings.

- 29% of students reported studying or performing other academic activities for 11 or more hours each week.
- 10.4% of students reported participating in internships or other applied learning for 11 or more hours each week.
- 25.5% of students reported providing care for other people for 11 or more hours each week
- The primary way students get to Brooklyn College is by Subway. 44% of respondents indicated that this is their primary mode of transportation.
- 52.1% of respondents indicated that they had a job that paid them while attending Brooklyn College.
- Of these students, 75.7% reported working 11 or more hours per week.
- 42.5% of students believed that working for pay negatively affected their academic performance.
- 68.8% of respondents indicated that they used the computer labs on campus. The most common reason (62.8%) was that it was more convenient to use the campus computer than the one at home.
- Students indicated a preference for Brooklyn College communications to be sent to their personal email over other modes of communication. 62.2% preferred personal email for educational information and 67.7% preferred to receive personal email for information on job and career opportunities.
- 21.2% indicated that they had participated in an internship while at Brooklyn College.
- 38.3% of students indicated that they were not able to register for a course that they wanted. The most common type of course they were unable to register for was one required for their major (51.5% of those who could not get the course they wanted identified this as the type of course).
- 62.0% of students reported that they were satisfied with their overall academic experience at Brooklyn College.
- 54.1% of students reported that they were satisfied with their overall social experience at Brooklyn College.
- 56.9% of students reported that they were satisfied with the value of their college education for the price they were paying.
- 67.9% of students reported that they would choose Brooklyn College again if they were to start again.



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Over the last week (7 full days), about how many hours did you spend...
Attending classes and labs

Value	Count	%
0 hrs	27	3.8%
1-5 hrs	109	15.4%
6-10 hrs	229	32.3%
11-20 hrs	281	39.6%
Over 20 hrs	63	8.9%
Total	709	100.0%

Over the last week (7 full days), about how many hours did you spend...
Studying or performing other academic activities (assignments, research, etc.)

Value	Count	%
0 hrs	25	3.5%
1-5 hrs	267	37.8%
6-10 hrs	210	29.7%
11-20 hrs	131	18.5%
Over 20 hrs	74	10.5%
Total	707	100.0%

Over the last week (7 full days), about how many hours did you spend...
Participating in student activities (student government, clubs, athletics, etc.)

Value	Count	%
0 hrs	462	65.3%
1-5 hrs	184	26.0%
6-10 hrs	42	5.9%
11-20 hrs	13	1.8%
Over 20 hrs	7	1.0%
Total	708	100.0%

Over the last week (7 full days), about how many hours did you spend...
Participating in CUNY-wide activities (conferences, events, programs, etc.)

Value	Count	%
0 hrs	520	73.8%
1-5 hrs	151	21.4%
6-10 hrs	21	3.0%
11-20 hrs	6	0.9%
Over 20 hrs	7	1.0%
Total	705	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Over the last week (7 full days), about how many hours did you spend...

Participating in internships or other applied learning (co-ops, fieldwork, etc.)

Value	Count	%
0 hrs	487	68.9%
1-5 hrs	93	13.2%
6-10 hrs	53	7.5%
11-20 hrs	37	5.2%
Over 20 hrs	37	5.2%
Total	707	100.0%

Over the last week (7 full days), about how many hours did you spend...

Providing care for other people (parents, children, spouse, etc.)

Value	Count	%
0 hrs	242	34.5%
1-5 hrs	186	26.5%
6-10 hrs	94	13.4%
11-20 hrs	63	9.0%
Over 20 hrs	116	16.5%
Total	701	100.0%

Over the last week (7 full days), about how many hours did you spend...

Doing volunteer work

Value	Count	%
0 hrs	456	64.7%
1-5 hrs	161	22.8%
6-10 hrs	47	6.7%
11-20 hrs	23	3.3%
Over 20 hrs	18	2.6%
Total	705	100.0%

Over the last week (7 full days), about how many hours did you spend...

Traveling to and from school

Value	Count	%
0 hrs	33	4.7%
1-5 hrs	373	52.8%
6-10 hrs	178	25.2%
11-20 hrs	83	11.7%
Over 20 hrs	40	5.7%
Total	707	100.0%

What is the primary way you get to and from campus? (Select one)

Value	Count	%
Subway	313	44.0%
Bus	259	36.4%
Driving/car pool	57	8.0%
Bicycle	15	2.1%
Walking	57	8.0%
Railroad (LIRR/Metro-North/NJ Transit)	8	1.1%
Ferry	2	0.3%
Total	711	100.0%

This semester, do you have a job that pays you for your work?

Value	Count	%
Yes	370	52.1%
No	340	47.9%
Total	710	100.0%

Which of the following describes why you are not working for pay?

Select all that apply

Value	Count	%
I want to work, but could not find a job.	150	44.1%
I want to devote more time to my school work.	192	56.5%
I do not need the money from a job.	19	5.6%
Other	41	12.1%
Total	340	100.0%

If I cannot find a job soon, I may not be able to afford to continue going to college.

Value	Count	%
Definitely not true	51	15.0%
Not true	98	28.9%
Not sure	115	33.9%
True	48	14.2%
Definitely true	27	8.0%
Total	339	100.0%

Over the last week (7 full days), about how many hours did you spend working at a job that pays you for your work (total for all paying jobs)?

Value	Count	%
0 hours	7	1.9%
1-10 hours	83	22.4%
11-20 hours	120	32.4%
21-34 hours	85	23.0%
35 or more hours	75	20.3%
Total	370	100.0%

Which of the following describe(s) why you are working for pay this semester?

Select all that apply

Value	Count	%
To pay for tuition/fees	216	58.4%
To pay for living expenses	293	79.2%
To pay for social activities	151	40.8%
To explore career path	80	21.6%
Other	72	19.5%
Total	370	100.0%

Which of the following best describes how working for pay affected your academic performance?

Value	Count	%
Very positively	37	10.0%
Somewhat positively	62	16.7%
Neither positively nor negatively	114	30.7%
Somewhat negatively	133	35.8%
Very negatively	25	6.7%
Total	371	100.0%

This semester, have you used computer labs on campus?

Value	Count	%
Yes	489	68.8%
No	222	31.2%
Total	711	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Which of the following describe(s) why you used on-campus computer labs?

Select all that apply

Value	Count	%
I do not have a computer at home.	36	7.4%
I do not have a printer at home.	167	34.2%
I do not have internet service at home.	23	4.7%
I do not have the required computer programs at home.	99	20.2%
It is more convenient to complete my work on campus.	307	62.8%
Other	104	21.3%
Total	489	100.0%

Please indicate your level of satisfaction with the services provided by on-campus computer labs.

Value	Count	%
Very Satisfied	161	32.9%
Satisfied	243	49.7%
Neutral	71	14.5%
Dissatisfied	9	1.8%
Very Dissatisfied	5	1.0%
Total	489	100.0%

Please indicate the way in which you prefer to communicate with your college about... educational opportunities

Value	Count	%
Personal Email	441	62.2%
Campus Email	128	18.1%
Text Messages	23	3.2%
Social Networking (Facebook, Twitter, etc.)	6	0.8%
BlackBoard	25	3.5%
In-Person	80	11.3%
Phone Call	6	0.8%
Total	709	100.0%

Please indicate the way in which you prefer to communicate with your college about...

job/career opportunities

Value	Count	%
Personal Email	478	67.7%
Campus Email	115	16.3%
Text Messages	21	3.0%
Social Networking (Facebook, Twitter, etc.)	6	0.8%
BlackBoard	2	0.3%
In-Person	76	10.8%
Phone Call	8	1.1%
Total	706	100.0%

While at CUNY, have you participated in any of the following types of activities?

Select all that apply

Value	Count	%
internships	149	21.2%
research/field study	184	26.1%
campus or university-based work and/or leadership	90	12.8%
civic engagement	48	6.8%
study abroad	30	4.3%
I have not participated in any of the above.	340	48.3%
Total	704	100.0%

I have not participated in any of the above because ...?

Select all that apply

Value	Count	%
I did not receive information about opportunities.	63	18.5%
I was not interested in any of the opportunities offered.	66	19.4%
I did not have time to participate.	221	65.0%
Other	48	14.1%
Total	340	100.0%

Based on your experiences at your current college, please indicate your level of agreement

with each of the following statements about course offerings

I would like my college to offer courses with fewer students.

Value	Count	%
Strongly Agree	114	16.1%
Agree	177	25.0%
Neutral	322	45.5%
Disagree	72	10.2%
Strongly Disagree	17	2.4%
Not Applicable	6	0.8%
Total	708	100.0%



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Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).

Value	Count	%
Strongly Agree	156	22.0%
Agree	171	24.1%
Neutral	212	29.9%
Disagree	97	13.7%
Strongly Disagree	51	7.2%
Not Applicable	22	3.1%
Total	709	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).

Value	Count	%
Strongly Agree	152	21.4%
Agree	215	30.3%
Neutral	205	28.9%
Disagree	70	9.9%
Strongly Disagree	50	7.1%
Not Applicable	17	2.4%
Total	709	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more courses in the evening.

Value	Count	%
Strongly Agree	129	18.2%
Agree	142	20.0%
Neutral	298	42.0%
Disagree	85	12.0%
Strongly Disagree	32	4.5%
Not Applicable	23	3.2%
Total	709	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more courses on the weekend.

Value	Count	%
Strongly Agree	109	15.4%
Agree	104	14.7%
Neutral	297	41.9%
Disagree	103	14.5%
Strongly Disagree	49	6.9%
Not Applicable	47	6.6%
Total	709	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

My college provides adequate advisement in choosing a major.

Value	Count	%
Strongly Agree	104	14.7%
Agree	227	32.1%
Neutral	194	27.4%
Disagree	112	15.8%
Strongly Disagree	51	7.2%
Not Applicable	20	2.8%
Total	708	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

My college clearly communicates requirements for the degree I am pursuing.

Value	Count	%
Strongly Agree	130	18.4%
Agree	244	34.5%
Neutral	164	23.2%
Disagree	104	14.7%
Strongly Disagree	58	8.2%
Not Applicable	8	1.1%
Total	708	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings
My college encourages me to participate in internships, community service, study abroad and other opportunities.

Value	Count	%
Strongly Agree	171	24.1%
Agree	303	42.7%
Neutral	148	20.8%
Disagree	55	7.7%
Strongly Disagree	24	3.4%
Not Applicable	9	1.3%
Total	710	100.0%

This semester, were you able to register for every course...

Value	Count	%
Yes	438	61.7%
No	272	38.3%
Total	710	100.0%

I could not register for...?

Select all that apply

Value	Count	%
a course that would have satisfied a "General Education" (distribution	81	29.8%
a course required to enter my major.	68	25.0%
a course required for my major itself.	140	51.5%
a course required to graduate.	57	21.0%
an elective course (neither a "General Education" nor major requirem	54	19.9%
Total	272	100.0%

Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course?

Value	Count	%
The course was not offered at all this semester.	50	18.5%
The course was offered, but no seats were available when I registered	136	50.2%
Seats were available, but not when I was able to take the class.	45	16.6%
Seats were available, but not when I wanted to take the class.	19	7.0%
I could not get the necessary permission to take the class.	21	7.7%
Total	271	100.0%

I want to take a course at another CUNY college.

Value	Count	%
Yes	242	47.5%
No	268	52.5%
Total	510	100.0%

I have taken a course at another CUNY college using the ePermit system.

Value	Count	%
Yes	50	7.0%
No	660	93.0%
Total	710	100.0%

Which of the following reflects your ePermit experience?

Value	Count	%
I found the process for registering for the course to be reasonably simple and straight-forward.	33	66.0%
I did not find the process to be reasonably simple and straight-forward.	17	34.0%
Total	50	100.0%

Check all that apply...

Value	Count	%
I did not know I could take a course at another CUNY college.	201	32.0%
I have not heard of the ePermit system.	174	27.7%
I did not know who to talk to at my college for help.	170	27.0%
I tried to take a course using the ePermit system but was not allowed.	57	9.1%
Other	198	31.5%
Total	629	100.0%

Please indicate your level of satisfaction with each of the Academic Support Services:

Academic advising, in general

Value	Count	%
Very Satisfied	116	16.4%
Satisfied	267	37.7%
Neutral	155	21.9%
Dissatisfied	82	11.6%
Very Dissatisfied	48	6.8%
Have not used/Not Applicable	40	5.6%
Total	708	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Please indicate your level of satisfaction with each of the Academic Support Services:

Advisor's knowledge

Value	Count	%
Very Satisfied	124	17.6%
Satisfied	270	38.3%
Neutral	166	23.5%
Dissatisfied	64	9.1%
Very Dissatisfied	38	5.4%
Have not used/Not Applicable	43	6.1%
Total	705	100.0%

Please indicate your level of satisfaction with each of the Academic Support Services:

Advisor's availability

Value	Count	%
Very Satisfied	98	13.8%
Satisfied	241	33.9%
Neutral	188	26.5%
Dissatisfied	94	13.2%
Very Dissatisfied	48	6.8%
Have not used/Not Applicable	41	5.8%
Total	710	100.0%

Please indicate your level of satisfaction with each of the Academic Support Services:

Advisor's helpfulness

Value	Count	%
Very Satisfied	131	18.6%
Satisfied	272	38.6%
Neutral	154	21.9%
Dissatisfied	68	9.7%
Very Dissatisfied	37	5.3%
Have not used/Not Applicable	42	6.0%
Total	704	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Please indicate your level of satisfaction with each of the Academic Support Services:

Tutoring services

Value	Count	%
Very Satisfied	84	11.8%
Satisfied	161	22.7%
Neutral	163	23.0%
Dissatisfied	39	5.5%
Very Dissatisfied	29	4.1%
Have not used/Not Applicable	234	33.0%
Total	710	100.0%

Please indicate your level of satisfaction with each of the Academic Support Services:

Learning labs (writing/language/math)

Value	Count	%
Very Satisfied	67	9.5%
Satisfied	133	18.8%
Neutral	185	26.2%
Dissatisfied	23	3.3%
Very Dissatisfied	14	2.0%
Have not used/Not Applicable	285	40.3%
Total	707	100.0%

Please indicate your level of satisfaction with each of the Student Services:

Athletic facilities

Value	Count	%
Very Satisfied	68	9.6%
Satisfied	161	22.6%
Neutral	121	17.0%
Dissatisfied	28	3.9%
Very Dissatisfied	24	3.4%
Have not used/Not Applicable	309	43.5%
Total	711	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Please indicate your level of satisfaction with each of the Student Services:

Career planning and placement

Value	Count	%
Very Satisfied	48	6.8%
Satisfied	159	22.4%
Neutral	149	21.0%
Dissatisfied	37	5.2%
Very Dissatisfied	21	3.0%
Have not used/Not Applicable	295	41.6%
Total	709	100.0%

Please indicate your level of satisfaction with each of the Student Services:

Student health services

Value	Count	%
Very Satisfied	75	10.6%
Satisfied	136	19.2%
Neutral	116	16.3%
Dissatisfied	13	1.8%
Very Dissatisfied	8	1.1%
Have not used/Not Applicable	362	51.0%
Total	710	100.0%

Please indicate your level of satisfaction with each of the Student Services:

Child care services

Value	Count	%
Very Satisfied	28	4.0%
Satisfied	52	7.3%
Neutral	99	14.0%
Dissatisfied	9	1.3%
Very Dissatisfied	6	0.8%
Have not used/Not Applicable	514	72.6%
Total	708	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Please indicate your level of satisfaction with each of the Student Services:
Services for students with disabilities

Value	Count	%
Very Satisfied	31	4.4%
Satisfied	74	10.5%
Neutral	92	13.1%
Dissatisfied	9	1.3%
Very Dissatisfied	9	1.3%
Have not used/Not Applicable	489	69.5%
Total	704	100.0%

Please indicate your level of satisfaction with each of the Student Services:
Services for international students

Value	Count	%
Very Satisfied	20	2.8%
Satisfied	55	7.8%
Neutral	105	14.9%
Dissatisfied	7	1.0%
Very Dissatisfied	8	1.1%
Have not used/Not Applicable	512	72.4%
Total	707	100.0%

Please indicate your level of satisfaction with each of the Student Services:
Services for military veterans

Value	Count	%
Very Satisfied	20	2.8%
Satisfied	42	5.9%
Neutral	108	15.2%
Dissatisfied	5	0.7%
Very Dissatisfied	4	0.6%
Have not used/Not Applicable	530	74.8%
Total	709	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Please indicate your level of satisfaction with each of the following aspects of your college education.

Overall academic experience

Value	Count	%
Very Satisfied	138	19.5%
Satisfied	371	52.5%
Neutral	144	20.4%
Dissatisfied	40	5.7%
Very Dissatisfied	13	1.8%
Total	706	100.0%

Please indicate your level of satisfaction with each of the following aspects of your college education.

Overall social experience

Value	Count	%
Very Satisfied	108	15.3%
Satisfied	275	38.8%
Neutral	226	31.9%
Dissatisfied	69	9.7%
Very Dissatisfied	30	4.2%
Total	708	100.0%

Please indicate your level of satisfaction with each of the following aspects of your college education.

Value of your education for the price you are paying

Value	Count	%
Very Satisfied	161	22.9%
Satisfied	239	34.0%
Neutral	190	27.0%
Dissatisfied	81	11.5%
Very Dissatisfied	32	4.6%
Total	703	100.0%

If you could start over, would you choose to attend your current college?

Value	Count	%
Definitely yes	228	32.3%
Probably yes	251	35.6%
Not sure	112	15.9%
Probably not	82	11.6%
Definitely not	33	4.7%
Total	706	100.0%

Before you started studying at your current college, had you ever attended another college?

Value	Count	%
Yes, I transferred from another college.	423	59.7%
No, I am a first-time college student.	286	40.3%
Total	709	100.0%

Did you earn a degree before transferring?

Value	Count	%
Yes	249	58.9%
No	174	41.1%
Total	423	100.0%

Which of the following most accurately describes your transfer plans?

Value	Count	%
When I first started in college, I did not expect to transfer.	168	39.8%
I always planned to transfer to a different school than the one I started	254	60.2%
Total	422	100.0%

What type of college did you transfer from?

Value	Count	%
a CUNY community college (any CUNY two year college)	218	51.7%
a CUNY senior college (any CUNY four year college)	97	23.0%
a non-CUNY community college	28	6.6%
a non-CUNY senior college	79	18.7%
Total	422	100.0%

What was your main reason for transferring to your current college?

Value	Count	%
offers a degree or major that my former college did not.	176	41.9%
has a better academic reputation.	92	21.9%
offers courses that are easier to get into.	7	1.7%
is more conveniently-located to home or work.	66	15.7%
is more affordable than my former college.	29	6.9%
Other	50	11.9%
Total	420	100.0%

What is the highest level of education completed by your ...

Value	Count	%
Post-graduate or professional degree (e.g., master's, doctorate)	98	13.8%
College degree (associate or bachelor's)	205	28.9%
Some college but no degree	104	14.7%
High school diploma or GED	158	22.3%
Some high school but no diploma or GED	50	7.1%
8th grade or less	47	6.6%
Don't know	47	6.6%
Total	709	100.0%

Have either of your parent(s)/guardian(s) attended a CUNY College?

Value	Count	%
Yes	145	37.8%
No	239	62.2%
Total	384	100.0%

Do you have any brothers or sisters who are currently attend a CUNY College?

Value	Count	%
Yes	406	57.5%
No	300	42.5%
Total	706	100.0%

Do you have any brothers or sisters who have a college degree?

Value	Count	%
Yes	277	39.1%
No	431	60.9%
Total	708	100.0%

What is your current marital status? (Select one.)

Value	Count	%
Single (never married, divorced, separated, widowed)	630	89.4%
Married/Domestic Partner	75	10.6%
Total	705	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Do you have children that you are financially supporting?

Value	Count	%
Yes	61	8.6%
No	645	91.4%
Total	706	100.0%

Are any children under 5 years old?

Value	Count	%
Yes	32	53.3%
No	28	46.7%
Total	60	100.0%

Do you use on-campus childcare services?

Value	Count	%
Yes	5	8.2%
No	56	91.8%
Total	61	100.0%

Do you pay for off-campus childcare services for children under 5?

Value	Count	%
Yes	22	36.1%
No	39	63.9%
Total	61	100.0%

With whom do you currently live?

Select all that apply

Value	Count	%
Parent(s)/Guardian(s)	496	70.1%
Friends/Roommates	54	7.6%
Your Child(ren) (biological, adopted, step-child)	41	5.8%
Other students	11	1.6%
Spouse or Domestic Partner	78	11.0%
Other relatives	103	14.5%
I live alone	58	8.2%
Total	708	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2016

Brooklyn College Degree-Seeking Undergraduates, Spring 2016

Are you financially dependent on your parent(s)/guardian(s)?

Value	Count	%
Yes, fully	306	43.3%
Yes, partially	195	27.6%
No	205	29.0%
Total	706	100.0%

What is your best estimate of the total income in your household?

Value	Count	%
Less than \$10,000	103	15.4%
\$10,000 to \$14,999	83	12.4%
\$15,000 to \$19,999	62	9.3%
\$20,000 to \$24,999	63	9.4%
\$25,000 to \$29,999	57	8.5%
\$30,000 to \$34,999	42	6.3%
\$35,000 to \$39,999	44	6.6%
\$40,000 to \$49,999	50	7.5%
\$50,000 to \$59,999	32	4.8%
\$60,000 to \$69,999	31	4.6%
\$70,000 to \$79,999	19	2.8%
\$80,000 to \$89,999	24	3.6%
\$90,000 to \$99,999	20	3.0%
\$100,000 or higher	37	5.5%
Total	667	100.0%

How many people live in your household? (Select one.)

Value	Count	%
1	74	10.8%
2	112	16.4%
3	152	22.2%
4	154	22.5%
5	99	14.5%
6	57	8.3%
7	20	2.9%
8+	17	2.5%
Total	685	100.0%

2016 Confidential Student Experience Survey



Welcome to the Student Experience Survey!

Thank you for taking the time to help improve your college. This survey is being administered by the Office of Institutional Research on behalf of all CUNY campuses. From your response we hope to gather information that will allow us to better serve the needs of students. Your response helps to ensure that the survey results truly represent the experience of students like you.

By completing and submitting this survey, you will automatically be entered for a chance to win one of ten Unlimited Weekly MetroCards. Winners will be contacted via their campus email address at the end of April.

Participation is voluntary. Your identity and individual responses will be kept secret.

If you have any questions or technical difficulties while completing the survey please email us at:
CUNYSurvey2@cuny.edu.

Sincerely,
David Crook
University Dean for Institutional Research and Assessment
The City University of New York

Q1 Over the last week (7 full days), about how many hours did you spend doing each of the following?
(Select one answer for each.)

	0 hrs	1-5 hrs	6-10 hrs	11-20 hrs	Over 20 hrs
Attending classes and labs	☐	☐	☐	☐	☐
Studying or performing other academic activities (assignments, research, etc.)	☐	☐	☐	☐	☐
Participating in student activities (student government, clubs, athletics, etc.)	☐	☐	☐	☐	☐
Participating in CUNY-wide activities (conferences, events, programs, etc.)	☐	☐	☐	☐	☐
Participating in internships or other applied learning (co-ops, fieldwork, etc.)	☐	☐	☐	☐	☐

Providing care for other people (parents, children, spouse, etc.)	☐	☐	☐	☐	☐
Doing volunteer work	☐	☐	☐	☐	☐
Traveling to and from school	☐	☐	☐	☐	☐

Q2 What is the primary way you get to and from campus?
(Select one.)

- ☐ Subway
- ☐ Bus
- ☐ Driving/car pool
- ☐ Bicycle
- ☐ Walking
- ☐ Railroad (LIRR/Metro-North/NJ Transit)
- ☐ Ferry

Q3 This semester, do you have a job that pays you for your work?

- ☐ No
- ☐ Yes

Q4 Which of the following describe(s) why you are not working for pay?
(Select all that apply.)

- ☐ I want to work, but could not find a job.
- ☐ I want to devote more time to my school work.
- ☐ I do not need the money from a job.
- ☐ Other.

Please specify:

Q5 If I cannot find a job soon, I may not be able to afford to continue going to college.

- ☐ Definitely not true
- ☐ Not true
- ☐ Not sure
- ☐ True
- ☐ Definitely true

- Q6 Over the last week (7 full days), about how many hours did you spend working at a job that pays you for your work (total for all paying jobs)?
- ☐ 0 hours
 - ☐ 1-10 hours
 - ☐ 11-20 hours
 - ☐ 21-34 hours
 - ☐ 35 or more hours
- Q7 Which of the following describe(s) why you are working for pay this semester?
(Check all that apply.)
- ☐ To pay for tuition/fees
 - ☐ To pay for living expenses
 - ☐ To pay for social activities
 - ☐ To explore career path
 - ☐ Other
- Q8 Which of the following best describes how working for pay affected your academic performance?
- ☐ Very positively
 - ☐ Somewhat positively
 - ☐ Neither positively nor negatively
 - ☐ Somewhat negatively
 - ☐ Very negatively
- Q9 This semester, have you used computer labs on campus?
- ☐ Yes
 - ☐ No
- Q10 Which of the following describe(s) why you used on-campus computer labs?
(Check all that apply.)
- ☐ I do not have a computer at home.
 - ☐ I do not have a printer at home.
 - ☐ I do not have internet service at home.
 - ☐ I do not have the required computer programs at home.
 - ☐ It is more convenient to complete my work on campus.
 - ☐ Other

Q11 Please indicate your level of satisfaction with the services provided by on-campus computer labs.

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Dissatisfied
☐ Very Dissatisfied

Q12 Please indicate the way in which you prefer to communicate with your college about...
(Select one answer for each.)

	Personal Email	Campus Email	Text Messages	Social Networking (Facebook, Twitter, etc.)	BlackBoard	In-Person	Phone Call
educational opportunities	☐	☐	☐	☐	☐	☐	☐
job/career opportunities	☐	☐	☐	☐	☐	☐	☐

Q13 While at CUNY, have you participated in any of the following types of activities?
(Check all that apply.)

- ☐ internships
☐ cooperative education
☐ service learning/community service
☐ clinical preparation/practicum
☐ research/field study
☐ campus or university-based work and/or leadership
☐ civic engagement
☐ study abroad
☐ I have not participated in any of the above.

Q14 I have not participated in any of the above because ...?
(Check all that apply.)

- ☐ I did not receive information about opportunities.
☐ I was not interested in any of the opportunities offered.
☐ I did not have time to participate.
☐ Other

Q15 Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings.
(Select one answer for each.)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
I would like my college to offer courses with fewer students.	☐	☐	☐	☐	☐	☐
I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).	☐	☐	☐	☐	☐	☐
I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).	☐	☐	☐	☐	☐	☐
I would like my college to offer more courses in the evening.	☐	☐	☐	☐	☐	☐
I would like my college to offer more courses on the weekend.	☐	☐	☐	☐	☐	☐
My college provides adequate advisement in choosing a major.	☐	☐	☐	☐	☐	☐
My college clearly communicates requirements for the degree I am pursuing.	☐	☐	☐	☐	☐	☐
My college encourages me to participate in internships, community service, study abroad and other opportunities.	☐	☐	☐	☐	☐	☐

Q16 This semester, were you able to register for every course you wanted to take?

- ☐ Yes
☐ No

Q17 I could not register for ...?

(Check all that apply.)

- ☐ a course that would have satisfied a "General Education" (distribution or core) requirement.
☐ a course required to enter my major.
☐ a course required for my major itself.
☐ a course required to graduate.
☐ an elective course (neither a "General Education" nor major requirement).

Q18 Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course?

(Select one.)

- ☐ The course was not offered at all this semester.
- ☐ The course was offered, but no seats were available when I registered.
- ☐ Seats were available, but not when I was able to take the class.
- ☐ Seats were available, but not when I wanted to take the class.
- ☐ I could not get the necessary permission to take the class.

Q19 I want to take a course at another CUNY college.

- ☐ Yes
- ☐ No

Q20 I have taken a course at another CUNY college using the ePermit system.

- ☐ Yes
- ☐ No

Q21 (Select one.)

- ☐ I found the process for registering for the course to be reasonably simple and straight-forward.
- ☐ I did not find the process to be reasonably simple and straight-forward.

Q22 (Check all that apply.)

- ☐ I did not know I could take a course at another CUNY college.
- ☐ I have not heard of the ePermit system.
- ☐ I did not know who to talk to at my college for help.
- ☐ I tried to take a course using the ePermit system but was not allowed.
- ☐ Other

Please specify:

Q23 Please indicate your level of satisfaction with each of the Academic Support Services listed below. If you have not used the service or it is not available at your college, check the last column.

(Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Have not used/Not Applicable
Academic advising, in general	☐	☐	☐	☐	☐	☐
Advisor's knowledge	☐	☐	☐	☐	☐	☐
Advisor's availability	☐	☐	☐	☐	☐	☐
Advisor's helpfulness	☐	☐	☐	☐	☐	☐

Tutoring services	☐	☐	☐	☐	☐	☐
Learning labs (writing/language/math)	☐	☐	☐	☐	☐	☐

- Q24 Please indicate your level of satisfaction with each of the Student Services listed below. If you have not used the service or it is not available at your college, check the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Have not used/Not Applicable
Athletic facilities	☐	☐	☐	☐	☐	☐
Career planning and placement	☐	☐	☐	☐	☐	☐
Student health services	☐	☐	☐	☐	☐	☐
Child care services	☐	☐	☐	☐	☐	☐
Services for students with disabilities	☐	☐	☐	☐	☐	☐
Services for international students	☐	☐	☐	☐	☐	☐
Services for military veterans	☐	☐	☐	☐	☐	☐

- Q25 Please indicate your level of satisfaction with each of the following aspects of your college education. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Overall academic experience	☐	☐	☐	☐	☐
Overall social experience	☐	☐	☐	☐	☐
Value of your education for the price you are paying	☐	☐	☐	☐	☐

- Q26 If you could start college over, would you choose to attend your current college? (Select one.)

- ☐ Definitely yes
☐ Probably yes
☐ Not sure
☐ Probably not
☐ Definitely not

- Q27 Before you started studying at your current college, had you ever attended another college?

- ☐ Yes, I transferred from another college.
☐ No, I am a first-time college student.

Q28 Did you earn a degree before transferring?

- ☐ Yes
☐ No

Q29 Which of the following most accurately describes your transfer plans?

- ☐ When I first started in college, I did not expect to transfer.
☐ I always planned to transfer to a different school than the one I started at.

Q30 What type of college did you transfer from?

- ☐ a CUNY community college (any CUNY two year college)
☐ a CUNY senior college (any CUNY four year college)
☐ a non-CUNY community college
☐ a non-CUNY senior college

Q31 What was your main reason for transferring to your current college?
(Select the most important reason.)

My current college...

- ☐ offers a degree or major that my former college did not.
☐ has a better academic reputation.
☐ offers courses that are easier to get into.
☐ is more conveniently-located to home or work.
☐ is more affordable than my former college.
☐ Other

Please specify:

Q32 What is the highest level of education completed by your parent/guardian with the most education?
(Select one.)

- ☐ Post-graduate or professional degree (e.g., master's, doctorate)
☐ College degree (associate or bachelor's)
☐ Some college but no degree
☐ High school diploma or GED
☐ Some high school but no diploma or GED
☐ 8th grade or less
☐ Don't know

- Q33 Have either of your parent(s)/guardian(s) attended a CUNY college?
- ☐ Yes
- ☐ No
- ☐ Don't know
- Q34 Do you have any brothers or sisters who are currently attending or have attended a college?
- ☐ Yes
- ☐ No
- Q35 Do you have any brothers or sisters who have a college degree?
- ☐ Yes
- ☐ No
- Q36 What is your current marital status?
(Select one.)
- ☐ Single (never married, divorced, separated, widowed)
- ☐ Married/Domestic Partner
- Q37 Do you have children that you are financially supporting?
- ☐ Yes
- ☐ No
- Q38 Are any children under 5 years old?
- ☐ Yes
- ☐ No
- Q39 Do you use on-campus childcare services?
- ☐ Yes
- ☐ No
- Q40 Do you pay for off-campus childcare services for children under 5 (either center-based or in-home)?
- ☐ Yes
- ☐ No

Q41 With whom do you currently live?

(Check all that apply.)

- ☐ Parent(s)/Guardian(s)
- ☐ Friends/Roommates
- ☐ Your Child(ren) (biological, adopted, step-child)
- ☐ Other students
- ☐ Spouse or Domestic Partner
- ☐ Other relatives
- ☐ I live alone

Q42 Are you financially dependent on your parent(s)/guardian(s)?

- ☐ Yes, fully
- ☐ Yes, partially
- ☐ No

Q43 What is your best estimate of the total income in your household last year? Consider income from all sources before taxes.

(Select one.)

- ☐ Less than \$10,000
- ☐ \$10,000 to \$14,999
- ☐ \$15,000 to \$19,999
- ☐ \$20,000 to \$24,999
- ☐ \$25,000 to \$29,999
- ☐ \$30,000 to \$34,999
- ☐ \$35,000 to \$39,999
- ☐ \$40,000 to \$49,999
- ☐ \$50,000 to \$59,999
- ☐ \$60,000 to \$69,999
- ☐ \$70,000 to \$79,999
- ☐ \$80,000 to \$89,999
- ☐ \$90,000 to \$99,999
- ☐ \$100,000 or higher

Q44 How many people live in your household?
(Select one.)

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8+

Thank you! You have completed the Student Experience Survey.

We would like to ask you for another minute of your time in an effort to improve future surveys and understand your college experience.

Q45 **Please enter any additional comments or concerns you would like to share below:**

Please click the "Submit" button to submit the survey.